

# Desktop Computer Instructions:



Call our office to schedule your virtual visit appointment.  
**330.725.0569**

Office Hours:  
• Monday-Friday: 8:00am - 5:00pm



After calling our office to schedule your virtual visit appointment, you may access your virtual visit at your scheduled time through your Trillium Creek **Patient Portal**.

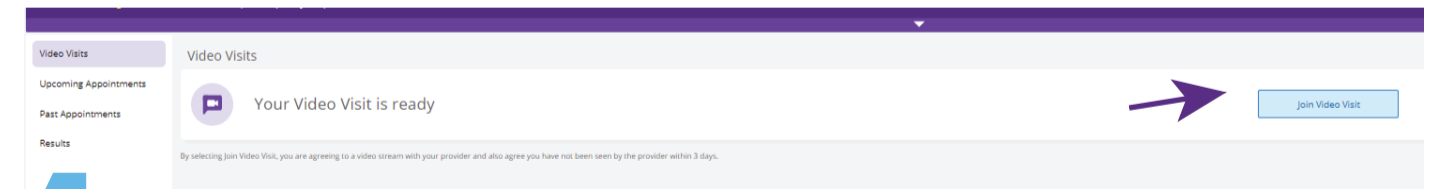
## TRILLIUMCREEK.EMA.MD



You may access your virtual visit at your scheduled time via desktop through your Trillium Creek **Patient Portal**.

**Patient Portal URL:**  
TrilliumCreek.ema.md

*Note: You must have a patient portal username and password already set up. If you do not have this set up or have forgotten your login credentials, call our office and we will give you new credentials.*



Once your appointment time has been scheduled, click **Join Video Visit** button to connect with a provider via video to discuss treatment plan and instruction.

## TIPS FOR SUCCESS

- Connect to WiFi for best experience.
- Make sure the device you are using has a camera and a microphone.
- Make sure you are using a supported browser (Chrome, Firefox) that is updated to its latest version.

Questions, please call us at: **330.725.0569**