

Mobile App Instructions:



Call our office to schedule your virtual visit appointment.

330.725.0569

Office Hours:

- Monday-Friday: 8:00am - 5:00pm

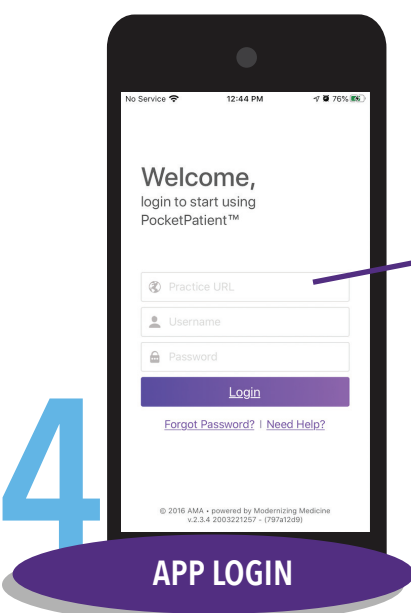


After calling our office to schedule your virtual visit appointment, you will receive an email with the virtual visit login. You may access your virtual visit at your scheduled time via **Pocket Patient App** or desktop through your Trillium Creek **Patient Portal**.

Note: You must have a patient portal username and password already set up through Trillium Creek. If you do not have this set up or have forgotten your login credentials, call our office and we will give you new credentials.



You may access your virtual visit at your scheduled time via **Pocket Patient App** in the Apple or Google Play App Stores.

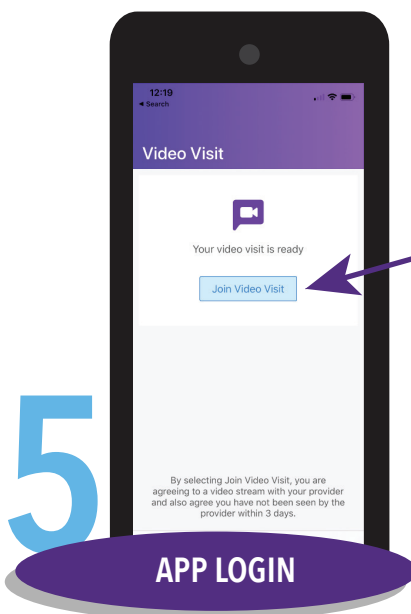


Practice URL:

trilliumcreek.ema.md

Username & Password:

You must have a patient portal username and password already set up through Trillium Creek. If you do not have this set up or have forgotten your login credentials, call our office at 330.725.0569 and we will give you new credentials.



Once your appointment time has been scheduled, click **Join Video Visit** button to connect with a provider via video to discuss treatment plan and instruction.

TIPS FOR SUCCESS

- Connect to WiFi for best experience.
- Make sure the device you are using has a camera and a microphone.
- Make sure you are using a supported browser (Chrome, Firefox, or Safari) that is updated to its latest version.

Questions, please call us at: **330.725.0569**